

CANYON RANCH COVID-19 POLICY

Canyon Ranch has always provided a healthy environment where you could feel safe, confident, and stress-free. That hasn't changed. They've updated our hygiene protocols to a higher level than ever, and made adaptations to reduce the spread of COVID-19. Their standards meet or exceed guidance from the Centres for Disease Control, state regulations, and their own team of experts, led by Richard Carmona, MD, MPH, FACS, 17th Surgeon General of the United States. As always, everything is meant to keep you healthy. Be safe, be well. They hope to see you soon.

Pre-arrival Phone Call

Every guest at their Tucson, Lenox and Woodside properties receives pre-arrival update information and a mandatory screening call three days prior to check-in to answer any questions or address wellness concerns.

Cloth Masks

Ranch staff and guests must wear cloth masks when safe distancing is not possible except, as examples, in pools, guest rooms, high-intensity classes, while dining or if a breathing condition already exists.

Safe Distancing

They maintain the 6-foot safety distance in classes, dining, pools, and other activities. Occupancy restrictions based on state regulations are in place. They also limit the number of guests using transportation.

Temperature Screening

They do no-touch temperature checks for all staff and visitors at Ranch properties – every time they arrive.

Facilities + Amenities

They clean all gyms and public spaces (including transportation) using products and electrostatic sprayers that meet CDC and EPA standards concerning viruses, bacteria, and other pathogens.

Activities & Services

They follow all state and CDC guidelines for one-on-one services and participation in group indoor and outdoor activities.

Gyms & Studios

They've marked floors for safe spacing, rearranged equipment and adjusted schedules to allow for sanitizing between classes.

Dining

Seating and dining hours are arranged to meet the state's occupancy requirements. Most food options you love are still available, but check Location Updates for any specific limits.

Housekeeping

Arriving guests in Tucson, Lenox and Woodside receive fresh duvets, linens are delivered in single-use, sealed bags, and housekeepers change gloves after servicing each room.